

CLEARWATER HISTORY TIDBIT

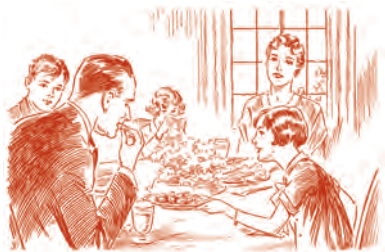
Clearwater is home to one very important maritime invention, the Roebing Alligator. The first "amphibian tractor," this marine transporter was invented and tested by Donald Roebing in Clearwater. It was later used in World War II. Clearwater's Airpark opened in 1939 as the Clearwater Executive Airpark. Closed during World War II, it reopened shortly thereafter and served transient aircraft and locally based aviators. Originally having three grass runways and some 185 acres, it now consists of one paved runway, 47 acres, and 89 hangars.

FISHING

Good Fishing from June 12-17 and 21-24, with the best fishing June 18-21.

CONSERVATION TIP

As an alternative to driving alone to work, try carpooling, riding the bus, bicycling, walking, teleworking, or alternative work hour programs. Adopting an alternative way to get to work will help reduce fuel consumption, air pollution, and Clearwater's traffic congestion.



MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY	
22-28: Workplace Safety Week						1	
1 - Hurricane Season begins							
2	3	4	5	6	7	8	
5 - World Environment Day 6 - D-Day 8 - Best Friends Day, Children's Day							
9	10	11	12	13	14	15	
12 - Baseball's first perfect game, 1880 14 - Flag Day 15 - Father's Day							
16	17	18	19	20	21	22	
16 - Juneteenth African American Emancipation Day 17 - Watergate arrests, 1972 20 - Summer begins 21 - Hurricane Agnes, 1972							
23	24	25	26	27	28	29	
23 - First typewriter patented, 1868 26 - Human genome mapped, 2000 27 - Helen Keller born, 1880 28 - WWI formally ended, 1919							
30							
■ City Council Meeting, Chambers, 6 p.m. ■ City Council Work Session, Chambers, 1:30 p.m. ● New Moon ☽ First Quarter Moon ○ Full Moon ☾ Last Quarter Moon				May 2008 M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31		July 2008 M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	
NOTES							

ACCOMPLISHMENTS FOR CUSTOMER SERVICE

- Provided quality customer service by issuing more than 630,000 utility bills (more than 98% billed within three days of scheduled date), billed more than \$123 million in revenues, and processed more than 560,000 customer payments.
- Performed more than 750,000 water and gas meter readings with 99% + accuracy, achieving an error rate of less than 1 error per 1,000 meters.
- Received more than 110,000 customer telephone calls, answered more than 90% in 30 seconds or less, with less than a 2% abandoned call rate.
- Provided responsible collection of past due and final billed revenues, achieving a record low rate of 0.11% write-off as a percentage of billed revenues.
- Expanded use of the Citizen Issue Tracking System (CITS) to track customer contacts and follow-ups for responses.
- Maintained partnership programs with AARP Foundation, Pinellas County Urban League, We Care Fund, and Salvation Army for employment opportunities and low income assistance.

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