

Addendum #1 RFP # 20-24, Cayenta UMS Database and Report Migration Services January 26, 2024

NOTICE IS HEREBY GIVEN that the following addendum serves to provide clarification and to answer the questions received on RFP # 20-24, Cayenta UMS Database and Report Migration Services.

<u>Question 1</u>: Is the requirement that we need to have 20 resources for this contract? <u>Answer to Question 1</u>: The reference is to "total individuals involved", not a provision of 20 individuals. Other entities (City and Vendor) will have active participants and the selected firm will need to manage/coordinate/guide actions of individuals in each entity.

Question 2: Does this mean we must have worked with Cayenta before?

<u>Answer to Question 2</u>: Respondents must be able to demonstrate their ability to work within and support a conversion on the Cayenta platform. If not direct experience, then demonstrate similar services in a like or equally complex billing platform.

End of Questions and Answers

All other dates and terms and conditions remain the same in this Request for Proposal.

End of Addenda